

The Town of the Blue Mountains  
32 Mill Street  
Thornbury Ontario  
N0H2P0

October 15, 2021

**Re: BTI Deputation on October 18, 2021**

Dear Council and Town Staff,

As a resident of Bay Street East with a residential property adjacent to Breaker Technology, Ltd. (BTI), I am writing to express my concerns with their request to formally extend their periods of time during which they are authorized to generate noise from their operations.

Another concerned neighbour on the street advised me of BTI's request and, in reviewing their letter to Council, there are a number of inconsistencies and I respectfully request that BTI's request is not approved. Rather engagement is requested in order to seek a meaningful resolution to the impact of current operations on the well being of residents who live in the area.

My experience and concerns are as follows:

BTI indicates that "...noise is generated outside the plant from time to time" and later on that "...there are times when this may require us to use equipment such as lift trucks and power hand tools". Our experience has been that significant noise is generated from BTI on a daily basis and the statement "from time to time" is not accurate. Our experience is that lift trucks are used on a daily basis with loud back-up beeping, work is regularly being done that creates shaking that is felt structurally in our home, daily banging noises when material is being moved, and nightly bright flood lights that enter our home and bedroom windows.

Since March 11, 2021, our household has submitted a number of complaints to the Town about the noise and disturbances which were often outside of the hours stipulated under By-Law 2002-9 ("Noise By-Law"). These complaints and supporting information are found under File# CEN20210000458 and CEN20200001185. Despite these complaints, neither the Town or BTI notified neighbours of this request and Council meeting. Furthermore, since moving into our home in August 2020, there has been no direct consultation from BTI with our household as its residential neighbour. This is in contradiction to BTI's statement that they "...have fostered and maintained strong relations with our neighbours through cooperation, direct consultation and consideration with respect to [their] operations." Rather our experience has been that the noises and disturbances from BTI have increased over the time period that we have lived here and despite our complaints there has been no responsive discussion or action which contravenes BTI's statement that they have "...demonstrated that we are a responsive and responsible business regarding our neighbours and the surrounding businesses." As indicated in their letter, BTI is already working well outside of the extended hours they are requesting with shifts starting at 5 am and ending at 2 am and the nature of their "...heavy industrial manufacturing..." operations create significant daily noises and disturbances. After 11 pm, we have frequently observed the factory doors open with no effort to dampen the noise and light pollution and are regularly woken up by these disturbances.

We are aware that other neighbours have brought forward similar complaints and tried to engage the Town with no remedial action.

We are a young family who are living here full-time and are genuinely concerned as to whether this environment is appropriate to raise children given the impact these disturbances are having on our own well being. As noted above, we respectfully request engagement between the Town, BTI and residents to seek a meaningful resolution to the impact of current operations on the well being of residents who live in the area.

Sincerely,

Alexandra Hall

[REDACTED]

[REDACTED]

[REDACTED] Bay Street East  
Thornbury, Ontario  
N0H 2P0