

## **Deputation Content**

### **Subject-Response to Staff Report-FAF.21.129**

**Dated-June 29th**

**Stu Frith  
BMSTA**

### **CRU's and STA's**

This last piece that remains unaddressed is the request that The Town license both the CRU's in addition to STA's. They are literally identical in design, use, and the level of fire safety risk must be balanced. There is no difference to the naked eye. CRU units must be trackable and this is easily achieved by first certifying the CRU Rental and Lease Management Company (ie. BMR, Vacasa) by having that Company meet every requirement under the new Zoning definition for a CRU Rental and Lease Management Company. Once that is done then CRU Rental and Lease Management Companies must register their units with the Town. With that formal registration in place, then the final piece is that all CRU and STA's must be licensed. Enforcement of illegal rentals is then easy as all ST rental units are identifiable across the Municipality as each would either be a licensed STA or a licensed CRU. Any unit not on one of those two licensed lists would be an illegal rental-so simple yet effective. Taking this path also creates a Municipal system that pays for itself-both the registration piece as well as the enforcement piece.

### **Single 24/7 Bylaw Phone No**

The BMSTA strongly supports the roll out of the single 24/7 BL # as it is a great idea and reinforces from a staffing and efficiency perspective that the 1st call should be to the RP for response/action. If a resident wishes to call the OPP, then no demerit points should apply.-We that if OPP are exclusively called by a complainant independent of both Bylaw and the RP, then no demerit points shall be applied. We sense that there is a strong desire on the Town's part to move forward with the 24/7 Bylaw Phone no. for all Bylaw enforcement and not just STA's/CRU's. This system shall ensure quick problem resolution, factual data recovery and all-party accountability. This shall also ensure RP contact with a provided 30 min window to address and resolve with no demerit points in cases where the original complaint was addressed

and resolved within the 30 min period. We strongly encourage Council and Staff to work to educate members of the public to use this 24/7 Bylaw line/number. To be very clear, our position is, based on what works best and that is that if OPP are exclusively called by a complainant independent of both Bylaw and the RP, no demerit points should apply AND when the RP is contacted with a provided 30 min window to address and resolve then no demerit points will be applied in cases where the original complaint was addressed and resolved within the 30 min period. That is the system working which, as we keep pointing out and Bylaw Staff and Mgmt agree that it is working and working well.

### Hours of Operation for Pools and Hot Tubs

We understand and agree with the request to ban use of an outdoor hot tub and pool between the hours of 11pm and 7am, Our point however is that charges and demerits linked to hot tub lids not being locked at 11pm may well be a bridge too far. If noise charges were ultimately laid due to noise from hot tub activity then that is a different conversation versus one about a hot tub lid. If guests were in an unlocked hot tub after 11pm then the 24/7 Bylaw system would be engaged and the RP would be called-problem resolved within 30 mins. The locking of the Hot Tub lid is simply not realistic. The industry educating the guest on not using between 11pm and 7am is something we can commit too. doesn't seem realistic.

### Illegal ST Rentals

It is one of our biggest peeves as each illegal rental is not an immediate problem for the community unless a problem arises within the unit (noise, garbage, fire etc,). An illegal rental unit is a problem for us as each and every time there is an actual rental that takes place within an illegal rental then those are not staying in one of our legal rental units.....REVENUE LOST !