

# **Committee Report**

Joint Municipal Physician Recruitment and Retention Committee

Meeting Date:	February 18, 2021
Meeting Time:	10:00 a.m.
Location:	Town Hall, Council Chambers
	32 Mill Street, Thornbury, ON

The following are recommendations from the Joint Municipal Physician Recruitment and Retention Committee to be considered for adoption by Council

Receive Minutes (February 18, 2021)

#### Recommended (Move, second)

THAT Council of The Town of The Blue Mountains receives The Blue Mountains Joint Municipal Physician Recruitment and Retention Committee Minutes dated February 18, 2021 as attached, for information purposes.

Note: motion at Item C.1 was previously considered by Council.

#### C.7 Draft Community Family Physician Survey

#### Recommended (Move, second)

THAT Council of The Town of The Blue Mountains acknowledges receipt of the February 18, 2021 Committee recommendation as noted below;

THAT the Joint Municipal Physician Recruitment and Retention Committee approve the Draft Community Family Physician Survey with amendment to question 5 as discussed;

AND THAT the Council representatives of the Joint Municipal Physician Recruitment and Retention Committee circulate the Community Family Physician Survey to the residents of their respective municipalities through all available communication channels, CARRIED.

AND THAT in accordance with the recommendation received, Council approves the Community Family Physician Survey and directs staff to circulate the survey to residents of The Blue Mountains through all necessary communication cannels.



### Minutes

### The Blue Mountains, Joint Municipal Physician Recruitment and Retention Committee

Date: Time: Location:	February 18, 2021 10:00 a.m. Town Hall, Council Chambers - Virtual Meeting 32 Mill Street, Thornbury, ON Prepared by:
	Sarah Merrifield, Executive Assistant Committees of Council
Members Present:	Grey Highlands Councillor Tom Allwood, Town of Collingwood Councillor Yvonne Hamlin, The Blue Mountains Councillor Andrea Matrosovs, Township of Clearview Mayor Doug Measures,
Staff Present:	Municipality of Meaford Mayor Barb Clumpus, and June Porter Chief Administrative Officer Shawn Everitt and Administrative Assistant to the Chief Administrative Officer Liz Saunders

#### A. Call to Order

#### A.1 Traditional Territory Acknowledgement

We would like to begin our meeting by recognizing the First Nations, Metis and Inuit peoples of Canada as traditional stewards of the land. The municipality is located within the boundary of Treaty 18 region of 1818 which is the traditional land of the Anishnaabek, Haudenosaunee and Wendat-Wyandot-Wyandotte peoples.

#### A.2 Committee Member Attendance

Executive Assistant Committees of Council Sarah Merrifield confirmed that all members were in attendance.

#### A.3 Approval of Agenda

Moved by: Councillor Matrosovs Seconded by: Mayor Clumpus

THAT the Agenda of February 18, 2021 be approved as circulated, including any additions to the Agenda, being item E.1.1 Meeting Dates and Times.

Yay (6): Councillor Tom Allwood, Mayor Barb Clumpus, Councillor Yvonne Hamlin, Councillor Andrea Matrosovs, Mayor Doug Measures, and June Porter

#### The motion is Carried (6 to 0)

#### A.4 Declaration of Pecuniary Interest and general nature thereof

NOTE: In accordance with the *Municipal Conflict of Interest Act* and the Town Procedural By-law 2019-56, Joint Municipal Physician Recruitment and Retention Committee (JMPRRC) Members must file a written statement of the interest and its general nature with the Clerk for inclusion on the Registry.

None

#### A.5 Previous Minutes

Moved by: Councillor Allwood Seconded by: Councillor Hamlin

THAT the Minutes of the November 19, 2021 meeting be approved as circulated, including any revisions to be made.

Yay (6): Councillor Tom Allwood, Mayor Barb Clumpus, Councillor Yvonne Hamlin, Councillor Andrea Matrosovs, Mayor Doug Measures, and June Porter

#### The motion is Carried (6 to 0)

It was requested that in future, minutes be combined into the agenda package for ease of reference rather than included as a separate attachment.

#### **B.** Staff Reports and Deputations

#### B.1 Deputations, if any

## B.1.1 Trudy DeVries, Manager of Home and Community Care (South West LHIN)

#### **Re: Heath Care Connect Program**

Chair June Porter welcomed Trudy DeVries, Manager of Home and Community Care (South West LHIN). Trudy provided a presentation to the Committee which included: Background, Eligibility Criteria, How Does it Work?, Client Information, Facilitating Registration for High-Needs Clients, Grey/Bruce and South West Statistics, the South West Care Connect Team, and Resources.

Trudy confirmed that every LHIN has a Health Care Connect Team, and confirmed that she would circulate statistics relevant to the Committee's participating municipalities. Chair Porter requested to know how bonusing and incentives for physicians impact de-rostering. Trudy noted the Ministry works through the incentive process, but it is outside the LHIN's jurisdiction. Trudy confirmed she will follow-up. With respect to average wait times for patients on the roster, Trudy noted COVID-19 has increased wait times substantially however, there has also been an uptake in the number of doctors wanting to take on new patients. Trudy will follow-up with respect to average wait-times. Councillor Hamlin noted that not all doctors are on the rosters, and wondered why this is the case. Trudy noted this is a question for doctor recruiters; any concerns around funding or how doctors add patients are outside of the LHIN's area of expertise.

Mayor Clumpus noted earlier material stated there are 200 people registered through Heath Care Connect, whereas the current statistics show 3,609 patients on the wait list in Grey Bruce, 267 of which have complex needs. Chair Porter stated in her introduction of Trudy that the Owen Sound Family Health Team provided her with data indicating that there were 200 between Meaford and just before Collingwood pre-COVID-19 that were registered with Health Care Connect. Chair Porter further clarified that the 200 registrants included Meaford to the border of Collingwood, as opposed to the whole of Grey Bruce. Mayor Clumpus noted many residents are reluctant to let go of their existing physicians, who are often located in other regions, rather than risk letting go of their physicians due to the local shortage of physicians. Trudy advised that different steps have been taken by the LHIN and the ministry to try to address the issue of a low number of physicians in the area. Trudy noted there is no easy answer to addressing physician shortage.

Mayor Clumpus pointed to Meaford's military base, and the transient residents who reside in the area for approximately 3 years, who often have complex needs. Mayor Clumpus explained it is difficult to have those temporary physician needs met. Trudy noted she will be following up on this matter. Mayor Clumpus noted the Municipality of Meaford has been working on this, but it is a complex administrative issue.

Councillor Allwood noted that Grey Highlands is showing a negative number of residents rostered which creates confusion when considering physician needs as it appears there is no physician need in Grey Highlands. Trudy noted her fear that the negative roster issue is due to staffing issues through the LHIN and a potential lack of coordination. Trudy noted she will follow-up with the South East Grey Community Health Centre to ensure accuracy.

Chair Porter requested that Trudy, upon receipt of the names of the five Towns/municipalities included with the Committee, provide the number of residents registered with Health Care Connect. Chair Porter thanked Trudy for the presentation.

#### **B.2** Public Comment Period (each speaker is allotted three minutes)

NOTE: In accordance with the Town Procedural By-law 2018-20 fifteen minutes is allotted at the Meeting to receive public comments regarding the Joint Municipal Physician Recruitment and Retention Committee matters included on the Agenda. The speaker shall provide their name and address and shall address their comments to the Chair. Comments shall not refer to personnel, litigation or potential litigation matters.

Committee meetings are taking place virtually to assist with social distancing with respect to COVID-19. Comments received from the public that have not been included on the Agenda will be read at the meeting by the Executive Assistant.

None

#### B.3 Staff reports, if any

None

#### C. Matters for Discussion

#### C.1 Terms of Reference Revisions

Mayor Clumpus enquired whether an approval of the Terms of Reference also provides Meaford's commitment to funding and physician recruitment. Chief Administrative Officer Shawn Everitt noted the Terms of Reference does not tie municipalities to funding commitments but is intended as a guiding document for operations.

It was noted the revised Terms of References should be provided to the respective Councils for information purposes.

Moved by: Councillor Allwood Seconded by: Councillor Hamlin

THAT the Joint Municipal Physician Recruitment and Retention Committee Terms of Reference be revised as presented;

AND THAT the Joint Municipal Physician Recruitment and Retention Committee endorse providing the Terms of Reference as presented to the February 23, 2021 Committee of the Whole meeting for Council consideration.

Yay (6): Councillor Tom Allwood, Mayor Barb Clumpus, Councillor Yvonne Hamlin, Councillor Andrea Matrosovs, Mayor Doug Measures, and June Porter

#### The motion is Carried (6 to 0)

#### C.2 Appointment of Alternate Council Members

Collingwood Councillor Yvonne Hamlin advised no specific alternate has been appointed, however, another member of Council will be asked to attend if Councillor Hamlin is unavailable.

Meaford Mayor Barb Clumpus noted no alternate has been appointed.

Clearview Mayor Doug Measures noted there are procedures in place for Deputy Mayor Burton to attend if necessary.

The Blue Mountains Councillor Matrosovs confirmed Councillor Sampson as her alternate.

Grey Highlands Councillor Allwood advised that no alternate has been appointed.

With the Terms of Reference changes approved at this meeting, quorum should not be an issue moving forward as it is now based on a majority. It was requested that if an alternate member is to attend a future meeting, the Chair and Executive Assistant should be advised in advance.

#### C.3 Vice Chair Election

Moved by: Mayor Measures Seconded by: Councillor Matrosovs

THAT the Joint Municipal Physician Recruitment and Retention Committee appoint Town of Collingwood Councillor Yvonne Hamlin to the position of Vice Chair of the Joint Municipal Physician Recruitment and Retention Committee for the balance of the 2018 to 2022 Term of Council.

Yay (6): Councillor Tom Allwood, Mayor Barb Clumpus, Councillor Yvonne Hamlin, Councillor Andrea Matrosovs, Mayor Doug Measures, and June Porter

#### The motion is Carried (6 to 0)

#### C.4 Budget Request Updates (verbal update from Committee members)

The Blue Mountains has approved \$25,000 in the 2021 budget.

Town of Collingwood did not approve the request for \$25,000 but Councillor Hamlin will be bringing a Notice of Motion requesting \$5,000.

Township of Clearview approved a grant of \$25,000 and the Town's Director of Finance and IT Services will follow-up with Clearview's Finance staff.

Grey Highlands did not approve the request for \$25,000 as there is significant funding already committed for South East Grey Health Clinic and the new hospital. A small amount of money has been placed in a reserve fund for physician recruitment. Meaford has not received the request for funding as the Committee's Terms of Reference does not overarch with Meaford's goals and objectives which includes a broader perspective of primary care access. Mayor Clumpus noted as well that Meaford did not include enhancements in the 2021 budget, and already has support identified for North East Grey Health Clinics for physician recruitment and \$50,000 for Meaford Hospital. Mayor Clumpus noted clarity is needed in the Terms of Reference and requested more information on what member municipalities believe their role on the Committee is.

Chair Porter requested that Mayor Clumpus provide a document or presentation material in advance of the next meeting regarding the work Meaford is undertaking with respect to primary care in Meaford as having material in advance will facilitate a more meaningful discussion.

#### C.5 Strategic Planning Update

Moved by: Councillor Hamlin Seconded by: Councillor Matrosovs

THAT the Joint Municipal Physician Recruitment and Retention Committee receives the revised draft Physician Recruitment and Retention Strategy;

AND THAT the Joint Municipal Physician Recruitment and Retention Committee approves the draft Physician Recruitment and Retention Strategy as presented.

Yay (5): Councillor Tom Allwood, Councillor Yvonne Hamlin, Councillor Andrea Matrosovs, Mayor Doug Measures, and June Porter

Nay (1): Mayor Barb Clumpus

The motion is Carried (5 to 1)

#### C.6 Physician Need Data Review

Moved by: Mayor Clumpus Seconded by: Councillor Allwood

THAT the Joint Municipal Physician Recruitment and Retention Committee receive the Physician Need Data provided by Health Force Ontario for consideration;

AND THAT the Council representatives of the Joint Municipal Physician Recruitment and Retention Committee track the number of inquiries they receive from the public regarding the need for a family Physician.

Yay (6): Councillor Tom Allwood, Mayor Barb Clumpus, Councillor Yvonne Hamlin, Councillor Andrea Matrosovs, Mayor Doug Measures, and June Porter

#### The motion is Carried (6 to 0)

#### C.7 Draft Community Family Physician Survey

The Committee reviewed the draft Community Family Physician Survey. It was requested that question 5 be broken out into two components. Chief Administrative Officer Shawn Everitt confirmed that Town communications staff will work with communications staff from the member municipalities to ensure the survey is advertised accordingly.

Moved by: Councillor Hamlin Seconded by: Councillor Allwood

THAT the Joint Municipal Physician Recruitment and Retention Committee approve the Draft Community Family Physician Survey with amendment to question 5 as discussed;

AND THAT the Council representatives of the Joint Municipal Physician Recruitment and Retention Committee circulate the Community Family Physician Survey to the residents of their respective municipalities through all available communication channels.

Yay (6): Councillor Tom Allwood, Mayor Barb Clumpus, Councillor Yvonne Hamlin, Councillor Andrea Matrosovs, Mayor Doug Measures, and June Porter

#### The motion is Carried (6 to 0)

#### C.8 Draft Physician Succession Planning Survey

The Committee reviewed the draft Physician Succession Planning Survey.

Mayor Doug Measures left the meeting at 12:00 p.m. due to a scheduling conflict, but noted he would rejoin if possible.

Moved by: Councillor Matrosovs Seconded by: Councillor Hamlin

THAT the Joint Municipal Physician Recruitment and Retention Committee approve the Draft Physician Succession Planning Survey;

AND THAT the Joint Municipal Physician Recruitment and Retention Committee requests Chair Porter to work with the Family Health Organization leads to circulate the survey with follow-up provided to the Committee.

Yay (5): Councillor Tom Allwood, Mayor Barb Clumpus, Councillor Yvonne Hamlin, Councillor Andrea Matrosovs, and June Porter

Absent (1): Mayor Doug Measures

The motion is Carried (5 to 0, 1 absent)

#### C.9 North East Grey Health Clinic Update (verbal)

Chair Porter confirmed that the Clinic is currently in communication with three potential family physicians.

#### C.10 Grey County Health Care Funding Task Force and Deputation Update (verbal)

Chair Porter noted she had previously planned to make a deputation to Grey County Council as a private citizen but noted this has been on hold because the Health Care Funding Task Force is not currently meeting due to COVID-19. Mayor Clumpus was asked by Chair Porter if, as a member of the Task Force, she had anything to add. Mayor Clumpus concurred with the information provided by the Chair regarding the meeting status.

#### C.11 Invitation to CEO of Grey Bruce Health Services and CEO of Collingwood General Marine Hospital

Moved by: Mayor Clumpus Seconded by: Councillor Hamlin

THAT the Joint Municipal Physician Recruitment and Retention Committee extend an invitation to the CEO of Grey Bruce Health Services to provide a deputation regarding the potential for satellite health care sites in the area and an update on the recent Ontario Health Team application;

AND THAT the Joint Municipal Physician Recruitment and Retention Committee extend an invitation to the CEO of the Collingwood Marine and General to provide an update on their new build and Ontario Health Team application acceptance.

Yay (5): Councillor Tom Allwood, Mayor Barb Clumpus, Councillor Yvonne Hamlin, Councillor Andrea Matrosovs, and June Porter

Absent (1): Mayor Doug Measures

The motion is Carried (5 to 0, 1 absent)

#### C.12 Review JMPRR Committee Action and Motion Tracking

Moved by: Mayor Clumpus Seconded by: Councillor Allwood

THAT the Joint Municipal Physician Recruitment and Retention Committee receive the February 2021 Action Item and Motion Tracking as presented.

Yay (5): Councillor Tom Allwood, Mayor Barb Clumpus, Councillor Yvonne Hamlin, Councillor Andrea Matrosovs, and June Porter

Absent (1): Mayor Doug Measures

#### The motion is Carried (5 to 0, 1 absent)

#### D. Correspondence

## D.1 Grey Bruce Ontario Health Team (OHT) Deputation to Council on January 11, 2021

Moved by: Councillor Hamlin Seconded by: Councillor Matrosovs

THAT the Joint Municipal Physician Recruitment and Retention Committee receive the Grey Bruce Ontario Health Team Deputation that was presented to Town of The Blue Mountains Council on January 11, 2021 for information.

Yay (5): Councillor Tom Allwood, Mayor Barb Clumpus, Councillor Yvonne Hamlin, Councillor Andrea Matrosovs, and June Porter

Absent (1): Mayor Doug Measures

#### The motion is Carried (5 to 0, 1 absent)

#### E. New and Unfinished Business

#### E.1 Additions to Agenda

#### E.1.1 Meeting Dates and Times

It was noted that the current conflict experienced by Mayor Clumpus is due to a recurring COVID meeting that will only be necessary for the duration of the pandemic. If members wish to raise scheduling at a later meeting, it can be added to the agenda.

#### F. Notice of Meeting Dates

March 18, 2021 Town Hall, Council Chambers (virtual)

#### G. Adjournment

Moved by: Mayor Clumpus Seconded by: Councillor Allwood

THAT the Joint Municipal Physician Recruitment and Retention Committee does now adjourn at 12:23 p.m. to meet again at the call of the Chair.

Yay (5): Councillor Tom Allwood, Mayor Barb Clumpus, Councillor Yvonne Hamlin, Councillor Andrea Matrosovs, and June Porter

Absent (1): Mayor Doug Measures

The motion is Carried (5 to 0, 1 absent)