

June 20, 2025

32 Mill Street  
Box 310  
Thornbury, Ontario  
N0H 2P0

To: All the of Councillors of The Town of Blue Mountains

I originally wrote the Major in 2022. I wrote again in February 2023. I have not received any correspondence from either letter.

As you may see in the attached correspondence there is, in my opinion, a serious risk for a medical emergency to be significantly worse than necessary as a result of the Town's inaction.

Since these letters were written, we are reminded of this risk every time someone comes to our door looking for "Condo [REDACTED]" rather than our home at [REDACTED] Snowbridge Way.

The Town undertook some assessment of the legal costs to proceed with the re-numbering and determined it to be relatively minor vs. the original estimates. The Board of the Historic Snowbridge Residents Association has not chosen to pursue this further as a Board, so I am re-visiting it on my own in hopes of finding some appetite to put this right.

I look forward to your reply.

Yours truly,

[REDACTED]  
Jay Warrener

[REDACTED]  
Blue Mountains, Ontario  
[REDACTED]

February 1, 2023

32 Mill Street  
Box 310  
Thornbury, Ontario  
N0H 2P0

Dear Mayor Andrea Matrosovs:

I wrote to you originally two months ago and have copied that letter below. I have not received any response to date.

We have experienced four additional disturbances in the past month. Two of those are detailed by my wife (attached) in an email to the Property Manager, the Blue Mountain Rental Agency and the Snowbridge Association.

Having attended this morning's Council meeting, I know you are in the process of reviewing the 2023 budget. I hope you can assess this correspondence adequately enough to address a budget provision, to solve this once and for all.

Yours truly,

Jay Warrener

[REDACTED]  
Blue Mountains, Ontario  
L9Y 0V1  
[REDACTED]

December 1, 2022

32 Mill Street  
Box 310  
Thornbury, Ontario  
N0H 2P0

Dear Mayor Andrea Matrosovs:

We live at [REDACTED] Snowbridge Way, Blue Mountains. There are 76 private homes on Snowbridge Way. They have street addresses running from #110 through #219.

There are also 62 condos on the same circle. There are only three street addresses for the condos (#170 – 12 condos, #171 – 10 condos and #184 – 40 condos). The condos are then numbered individually from #101 through #245.

Unfortunately, when the Town of Blue Mountains numbered the condos, they allowed numbers that duplicated the private residences. 34 of the condos have the same (duplicate) numbers as the individual homes.

We have lived at [REDACTED] Snowbridge Way for seven years. We have repeatedly had people looking for their rental unit, making deliveries or doing service work, at our front door, looking for Condo # [REDACTED] (at #184 Snowbridge Way). They have banged on our door at 8:00 in the morning to do plumbing work and at 10:30 at night to deliver pizza. They are sometimes apologetic and sometimes really rude and aggressive wondering when **we will vacate** their (supposed) rental property. Over seven years, we have to be over 75 such occurrences.

We are permanent residents, so we experience the most of these intrusions. Obviously, the weekend vacation homes are impacted less often. In addition to our own stream of intrusions, we also re-direct people away from our neighbours' properties when we see people trying to mistakenly gain entry.

I am a Past-President of the Historic Snowbridge Residents Association. I can assure you that every avenue possible has been considered, reviewed or tried to solve this serious issue.

It is the opinion of most informed residents that the only permanent and fool-proof solution is to re-number the condos. This proposal was rejected by the condo owners due to the high cost of doing so.

The major cost would be legal fees associated with re-registration of the legal addresses. This would be highest for those with mortgages on their properties or property-secured lines-of-credit. There is obviously also the physical cost of installing the new numbers.

This has all been presented to the Town already and there was no appetite to assist with these costs. The re-numbering formula was prepared by the Town but financial help was refused.

We believe that the Town should own up to their error in the original authorization of these duplicate numbers and fund the solution. My wife and I alone have paid over \$50,000 in property tax during our seven years here. And for that, we cannot even sit on our back patio without the front door bolted for fear of a family walking through our front door searching for their rental.

Apart from the above, our sincere concern is the following...Picture a heart attack at condo [REDACTED]. The renter calls 911 and mistakenly provides [REDACTED] as their address. The Emergency Ambulance wastes valuable time trying to locate the victim without success and the Town is liable for an unnecessary death. There are different renters in condo [REDACTED] most weekends. This is a very feasible occurrence.

Please do not hesitate to contact me if you would like clarification on any point. I would be very happy to answer any questions or to discuss this further.

Yours truly,

Jay Warrener

[REDACTED]  
Blue Mountains, Ontario  
[REDACTED]  
[REDACTED]

P.S. There are also 25 Townhomes at #171 Snowbridge Way numbered #23 through #51. These would likely best be included in the re-numbering for consistency, but they do not have any direct numbering duplication issues with the private homes or condos.