TURNING LEARNINGS INTO ACTIONS

How Does TBM Benefit & Learn From the Campus of Care Experience?

A Deputation to the Council of The Town of The Blue Mountains John Milne & Tom Maloney June 2, 2025

Background

- The original plan
- The altered plan
- The "Missing Leader"
- Six-and-a-half pages that leave many unanswered questions

Council's Direction

- January 13, 2025 Deputation posed simple questions
- Council directed Staff to provide the answers
- Four months later.....
- We are left to understand that "Poor Communications" is all we have learned?

What We Don't Know

- How much staff time was devoted to the project in 2024 & 2025?
- How much Council time was devoted to the project over the years?
- Who involved in the project had the requisite background to undertake such an enormous development?
- What possible issues required 18 iterations to resolve?
- Was the \$32,000 price tag on an FOI request a heavy-handed effort to keep things hidden from the public?
- <u>Why</u> was there not more public engagement?
- Do you believe that the public has received a satisfactory explanation for time and monies devoted to the would-be Campus of Care?

Next Steps

- Hold a public post-mortem that yields a detailed analysis that answers the outstanding questions
- Pass a Motion asking the mayor to explain what prevented her from engaging the public & moving things forward while she was the project leader
- Get the "How's & Why's" of the suggested learnings and put them to work to ensure such mistakes aren't repeated

PUT EXPERIENCE TO WORK BY SHARING WITH ALL & ACTING UPON WHAT WE'VE LEARNED