

2024 Staff Compensation & Council Remuneration Reviews

April 2024

Gallagher

Agenda



- Introduction Staff Compensation & Council Remuneration
- Staff Compensation Review Background, Approach and Methodology
- Council Remuneration Background, Scope, Approach
- 4 Project Timelines



Introduction

Gallagher was retained to assist the Town of The Blue Mountains with a review of:

- Salaries and wages for the non-union employee group to ensure the Town is competitive while meeting pay equity compliance requirements
- Remuneration policies and practices for Elected Officials of Town Council to ensure they are fair and equitable



Staff Compensation Review – salaries and wages



Background to the Assignment

- The last market assessment for competitiveness completed in 2021 that included full review of the entire compensation program:
 - Job descriptions updated, evaluations using new JE tool, market assessment and pay equity compliance
 - Produced a market competitive grid aligned to the market median/50th percentile pay policy
- New/changed jobs have been evaluated and incorporated into the current salary structure
- Job descriptions are regularly reviewed and kept up-to-date as a best practice
- Compensation policy commits to full market review every 4 years



Background to the Assignment

- Annual across the board adjustments applied to the grid to maintain market position BUT has been a volatile and changing marketplace
 - Inflation wide range of change 0.1% to +8%
 - Aggressive competition for talent particularly for municipal specific roles
 - Changes to the workplace hybrid/remote work locations shifted the conversations on pay
 - Comparators do not all apply the same COLA using same criteria impacting job rates
- Town continues to have challenges with retention and attraction, and pay is a consideration
 - Recognize pay is not the whole package but is the first consideration for candidates and important to not discourage applicants at the start of the process



Components of Compensation Policy

Fairness

 Job rates based on the value of jobs as determined through job evaluation of current and actual qualifications and responsibilities; provides relative value of a job within an employee group

Compliance

 Based on analysis of job rates for female jobs relative to similar value male jobs in an employee group to achieve compliance

Competitiveness

 Address attraction and retention issues, achieved by paying at a competitive percentile of a defined pay market

Affordability

Determined by Council having regard to budget



External Market Review

- Selecting comparators is important to credibility of the review with intent to reflect 'the marketplace' as best as possible
- Selection giving consideration to municipal organizations:
 - Comparable size population served, operating \$, employee head count
 - Population growth
 - Similar employment markets
 - Equivalent scope of services including water/wastewater
 - Seasonal influx
 - Municipalities with market competitive compensation programs
 - Historical comparators
- Job matching will be based on qualifications and scope of responsibilities, not titles



Recommended Comparators (13)

✓ Barrie

✓ Collingwood

√ Caledon

✓ East Gwillimbury

√ Georgina

✓ Innisfil

✓ Muskoka Lakes

- ✓ New Tecumseth
- ✓ Niagara-on-the-Lake
- √ Saugeen Shores

- ✓ Springwater
- ✓ Grey County

√ Simcoe County



Council Remuneration Review



Project Scope

- Gallagher was retained to undertake a review to ensure elected officials are fairly compensated relative to comparator organizations and considers:
 - Compensation that reflects their roles and responsibilities
 - Recognizes the time commitments for preparing, attending council and committee meetings, participating in other Council business, and responding to constituents
 - Is fair and reasonable to attract a diverse pool of candidates reflective of the communities they serve
 - Is within a remuneration framework that is financially sustainable and reasonable given current practices for municipal council remuneration across the province



Approach / Methodology

- Consultation with elected officials to gather feedback on e.g. remuneration, salary administration, expenses and eligibility criteria for reimbursements
- Comparator Survey Questionnaire regarding base remuneration, per diems, travel and expense policies, attendance requirements, access to benefits and pension, salary administration practices to maintain compensation levels
 - Additional compensation to public members specific to the Committee of Adjustment
- Collate comparator responses to identify where the Town is a leader, comparable, or lagging relative to the comparator practices, and to inform recommendations for consideration



Comparators for Council Remuneration

- Considerations in selecting comparators:
 - Comparable size as indicated by population served, households, and taxation
 - Geography and composition such as urban/rural, seasonal influx, and tourism impacts on municipal services
 - Growth that impacts on diversity and complexity of issues before Council
 - Historical comparators for some continuity
 - Public perception credibility of the comparators influences the acceptance of recommendations
- Ideally should mirror the comparators for staff review but differences are necessary and appropriate
 - Looking for comparable not competitive
 - Staff comparators can cross lower, upper and single tier

Comparator Review

Municipality	Population	Taxation - Own Purposes	F/time E'es	Stats Canada Population Growth %	Land Sq Km	Pop Density	2021 Council Review	2024 Council Review
Muskoka Lakes Township	6,588	\$13,224,649	90	16	774	10	YES	YES
The Blue Mountains	8,794	\$19,237,898	142	10	285	33		
Penetanguishene	10,077	\$11,995,499	54	12	25	396	YES	NO
Grey Highlands	10,424	\$11,900,224	68	6	879	12	YES	YES
Meaford	11,485	\$15,878,312	83	5	588	20	YES	YES
Tiny	12,966	\$16,961,873	69	34	335	39	NO	YES
Gravenhurst	13,157	\$17,545,404	93	7	489	27	YES	YES
Clearview	14,814	\$18,151,147	69	5	556	27	YES	YES
Saugeen Shores	15,908	\$19,298,101	115	16	170	94	YES	YES
Midland	17,817	\$24,049,692	134	6	35	504	YES	YES
Niagara-on-the-Lake	19,088	\$14,826,995	99	9	131	145	YES	YES
Huntsville	21,147	\$18,145,085	133	7	705	30	YES	YES
Owen Sound	21,612	\$31,952,941	236	1	24	893	YES	YES
Collingwood	24,811	\$38,464,174	202	14	33	748	YES	YES
Wasaga Beach	24,862	\$28,365,808	166	20	57	433	YES	YES
Orangeville	30,338	\$38,033,901	154	4	15	1990	YES	NO
Orillia City	33,411	\$63,470,882	290	7	29	1171	YES	NO
East Gwillimbury Town	37,665	\$28,271,104	177	44	245	141	YES	NO
Bradford West Gwillimbury	40,251	\$41,831,017	217	21	201	214	YES	YES
New Tecumseth	43,948	\$40,493,726	214	28	274	161	YES	YES
Innisfil	44,099	\$53,137,238	250.23	19	262	165	YES	YES
Georgina Township	49,992	\$49,469,336	308	5	288	166	NO	YES

	Recommended Comparators - 2024	2021 Review	2024 Review			
1	Bradford West Gwillimbury	Υ	Υ			
2	Clearview	Υ	Υ			
3	Collingwood	Υ	Υ			
4	Georgina	NO	Υ			
5	Gravenhurst OR Huntsville OR Muskoka Lakes	Y x 3	CHANGE			
6	Grey Highlands	Υ	Υ			
7	Innisfil	Υ	Υ			
8	Meaford	Υ	Υ			
9	Midland	Υ	Υ			
10	New Tecumseth	Υ	Υ			
11	Niagara-on-the-Lake	Υ	Υ			
12	Owen Sound	Υ	Υ			
13	Saugeen Shores	Υ	Υ			
14	Tiny	NO	Υ			
15	Wasaga Beach	Υ	Υ			
Removed from List						
	East Gwillimbury Town	Υ	NO			
	Orangeville	Υ	NO			
	Orillia City	Υ	NO			
	Penetanguishene	Υ	NO			



Next Steps

- Council to review and confirm comparators
- Options for Council consultation:
 - Deploy a questionnaire to each member of council
 - 1-1 interviews
 - 1 or 2 group discussions
- Consultant will deploy Council Survey Questionnaire/solicit for salary data for staff positions - May
 - Collate responses, review preliminary results with Project Lead June
 - Implementation costing, draft report June
 - Report and presentation to Council July



Insurance

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