

# Broadband One Window (BOW) Fact Sheet



## What is BOW?

- BOW is an integral part of the Accelerated High Speed Internet Program (AHSIP) from the Government of Ontario to facilitate high-speed internet access for every region of Ontario by 2025.
- A digital platform for all parties involved in the delivery of high-speed internet services in Ontario to design, procure, construct and manage provincially funded projects to facilitate broadband deployment.
- BOW expedites installation of high speed internet infrastructure by providing a secure facility for all stakeholders to collaborate, upload data, share information, and submit and approve applications for broadband service delivery.



### Broadband One Window

A new and innovative platform to enhance stakeholder coordination and communication



## How does it work?

- Integrates leading technologies such as geospatial mapping, analytics and cloud infrastructure to provide a modern platform for stakeholder collaboration.
- Enhances coordination and engagement with public and private sector stakeholders during the high-speed internet project lifecycle enabling stakeholders to work together.
- Employs predictive analytics to pre-empt project status issues. The platform will help identify and escalate any potential issues and delays involving the various stakeholders, helping them drive a resolution process.



## Benefits of the BOW

- **Enhanced Data Sharing** – improves data access, collection and management and displays a visual relationship between assets and work
- **Real-time connectivity** – faster collaboration and request management enabling stakeholders to gain visibility on project status
- **Traceability** – Tracks and immortalizes project artefacts and approvals, request management and geospatial data
- **Time Savings** – Improved collaboration limits delays, accelerates approvals and projects are completed faster
- **Cost Savings** – Streamlined program management and execution reduces resource requirements resulting in cost savings for stakeholders
- **Improved Reporting** – Automates monitoring & reporting of KPIs to gather real-time project updates

**BOW is designed for use by all stakeholders involved in designated broadband projects**

- ISPs
- LDCs
- Municipalities
- Technical Assistance Team
- Infrastructure Ontario



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## What will it do?

The BOW has multiple capabilities and uses that make it powerful and unique in deploying high speed internet:

- All stakeholders involved in the development of high-speed internet projects can collaborate and share information to expedite the delivery of broadband services.
- Municipalities, LDCs and other One Call members, can receive and respond to permit applications for broadband projects.
- Stakeholders can request support from the Technical Assistance Team.
- The Ministry of Infrastructure may make requests for infrastructure data that concerns a designated broadband project; infrastructure owners can upload directly through the BOW.
- ISPs can request consent from municipalities before proceeding on an infrastructure project.
- All stakeholders can obtain a real-time status of designated broadband projects through a map-first view of specific geographic areas.
- Municipalities and other stakeholders can obtain real-time reports on project delivery, number of houses connected and other performance related information.



## Data Security and Integrity

- The BOW platform is aligned with provincial regulation, GO-ITS 25.0 General Security Requirements.
- Proprietary information and data that is stored in the BOW is housed separately and limited to the user and organization to which the data belongs.
- Users will be registered on the BOW platform and will have secure access to the portal.



## Registration and Training

- BOW registration and access will be available to all participants involved in the AHSIP program. Launch of the BOW is expected for the summer of 2022.
- Training will be provided ahead of launch. Please complete the AHSIP Readiness Questionnaire included with the Onboarding package to ensure your organization is registered for the BOW.
- All participants will receive further information and training on the BOW once it's available.



## Learn more

For questions or feedback, please reach out to the AHSIP team at:

[OntarioConnects.Onboarding@infrastructureontario.ca](mailto:OntarioConnects.Onboarding@infrastructureontario.ca)

