

I, Hai Nguyen, am the owner of 171/173 Tyrolean Lane. Our house is located in the exempt zone of the Tyrolean Village Resort, where the majority of the properties are Short-Term Accommodations (STA).

Statistically, we have the highest level of calls against us from a neighbor. This neighbor is very busy calling bylaw, fire department and the OPP.

As such, we take extortionary care to reject the vast majority of groups that may be doing anything noisy.

We've made this request under a recommendation of by-law;

- 1) Communicate the event well in advance; and
- 2) Allow this neighbor to inform us if he plans to be at his residence.

We are more than happy to cancel the event if he is planning to be at his resident.

Our process:

- 1) Field several requests from guest – with the vast majorities including weddings/social events taking places rejected. We've turned away a lot of business if we believe the crowd may be noisy.
- 2) Ensure guests appear to be good people;
- 3) Make application with applicant;
- 4) Make changes requested by bylaw;

Happy to work with the city to rearrange the event as required, including changing the date or canceling it all together (As they recommended the process to try and build good will).

